

# HOSPITALITY SERVICES PROGRAM

*If you want to work in the hospitality & tourism field, this 30-week certificate program will give you the skills you need:*

Students in this two semester program will gain the knowledge and skills required for entry level positions in the hospitality and tourism industry as cooks, food and beverage servers, front desk and guest services agents or customer service personnel. This growing sector in Renfrew County is expected to need more hospitality workers in upcoming years as the region becomes a preferred tourist destination.

Graduates of the Hospitality Services program will have not only numerous skills for the workforce but will have earned advanced academic standing if they choose to pursue further education in related programs. For example, if a graduate of Hospitality Services enrolls in Algonquin College's Business or Hotel and Restaurant diploma programs, they will receive several course exemptions.

## Our Hospitality Services Program Features:

- This new 30-week certificate program is offered over two semesters – **Apply Now for Fall 2010!**
- Over 500 hours of industry-related and theory courses (See website: [algonquincollege.com/Pembroke](http://algonquincollege.com/Pembroke))
- Computers, English and Math courses to help students broaden their knowledge
- 80+ hours of field placement work experience in local tourism/hospitality operations in Semester 2
- Courses that include Food and Beverage Service, Accommodation Operations, Food Preparation, Customer Service and Sales for Hospitality, Wine, Food & Culture and more
- PLUS, students receive industry-recognized certifications: Safe Food Handlers, SmartServe and WHMIS

## Admission Requirements:

- **English Grade 12 (ENG4C), plus one of the following:**
  - Ontario Secondary School Diploma (OSSD) or equivalent. (Applicants with senior English and/or Mathematics courses at the Basic Level, or with Workplace or Open courses, will be tested to determine their eligibility for admission); OR
  - Academic and Career Entrance Certificate; OR
  - General Equivalency Diploma; OR
  - Mature student status (19 years of age or older and without a high school diploma at the start of the program (test required))

